

The Central Community Support Services Network (CSSN) presents

**Quality Education Session:**

**Focus on Measurement**

***Facilitator: Paula Blackstein-Hirsch***

Topics:

* Types of Measures for Accountability, Improvement & Research
* Critique of Measures in Quality Improvement Plans (QIPs)
* Outcome and Output Measures
* Sustaining Change

*Wednesday November 1st, 2017*

8:30am: Registration & Continental Breakfast

9:00am – 3:30pm: Education Session (Lunch Included)

*Cost:*

*Members: FREE (2 people per agency)*

*Non-Members: $25 per person*

Location:

Newmarket Community Centre – Lions Hall #2

200 Doug Duncan Drive Newmarket, ON L3Y 3Y9

Members: Register online at <http://cssnetwork.ca/event/education-session-nov-2017/>

Non-Members: email [nimisha.hirji@cssnetwork.ca](mailto:nimisha.hirji@cssnetwork.ca)

***Registration Deadline: Thursday October 12th, 2017***