



Quality 101: 3-part Series

Facilitator: Paula Blackstein-Hirsch

Part 1: Thursday June 9th, 2016

- QI Approach & Overview of QI Process
- Project Set-Up
- Outcome Measures & Run Charts

Part 2: Thursday September 8th, 2016

- Diagnostic Tools to Identify Root Cause
- Data Analysis

Part 3: Tuesday November 15th, 2016

- Change Ideas
- PDSA Cycles
- Process Measures

****Participants will apply tools learned to a project within their own organizations during this series – recommend minimum 2 participants per agency****

Participants **MUST** register for all 3 sessions

Cost:

Members: \$75 per person for series Non-Members: \$300 per person for series

Agenda:

8:30am: Registration & Continental Breakfast

9:00am – 12:30pm: Education Session

12:30pm – 1:30pm: Lunch and Debrief

Location:

Ray Twinney Recreation Complex

100 Eagle Street West Newmarket, ON L3Y 6T5

RSVP to nimisha.hirji@cssnetwork.ca by Friday June 1st, 2016