

Network News – December 2010 & January 2011

From the **Central Community Support Services Network**

Steering Committee Updates

Michael Mathieson,
Access Apartments
(michaelm@accessapartments.ca)

Sector Leadership Development: *Joanne Wilson, PACE Independent Living*
(jwilson@pace-il.ca)

- Leadership opportunities have been provided through the CSSN meetings (Tom Closson, Cathy Szabo). Further opportunities are in development. Leadership Forum development will begin in Spring 2011.

Sector Value and Relationships: *Michael Mathieson, Access Apartments*
(michaelm@accessapartments.ca)

- We continue to work on demonstrating the value of our sector as well as developing relationships with the LHIN, the CCAC and other HSPs. Over twenty Network members set up information booths for the Central LHIN Board meeting in October as part of the CSS month activities. We continue to work closely with the LHIN and CCAC on numerous issues affecting the Health Care system and our sector.

Performance Work Group

Bill Krever,
Better Living Health &
Community Services
(krever@betterlivinghealth.org)

Performer Work Group: *Bill Krever, Better Living Health & Community Services*
(krever@betterlivinghealth.org)

- Workbook updated.
- Three priority programs identified for further research:
 - 1) Home Making
 - 2) Day Programs
 - 3) Supportive Housing
- Three ad hoc working groups are being formed to review these programs

Senior Service Delivery Guidelines

Carolyn Acton,
Circle of Care
(cacton@circleofcare.com)

Senior Service Delivery Guidelines Carolyn Acton, Circle of Care
(cacton@circleofcare.com)

- All guidelines re-assessed, surveyed and updated. Meals Delivery guidelines assessed and improvement strategies recommended
- Initiated knowledge exchange for Caregiver Education Program
- Presented on the Guidelines with survey results at CSS Network Meeting in January, with recommendations.
- Guidelines all available on Sharepoint for use.
- Workgroup Leads to meet in February and March to plan an Education Day in the

	<p>spring to : Educate the sector on the Guidelines and how to access and use them.</p> <ul style="list-style-type: none"> ● Submitted an Abstract to present at the OACCAC Conference about the CSS Sector guidelines. ● Working Groups will continue to meet yearly to review and update the guidelines.
<p>InterRAI-CHA/CCIM Deborah Compton, CHAT (dcompton@chats.on.ca)</p>	<p>InterRAI-CHA/CCIM Deborah Compton, CHAT (dcompton@chats.on.ca)</p> <ul style="list-style-type: none"> ● Eleven organizations are ready to go live with interRAI-CHA on February 8th. Phase II will kick-off on Feb 1, 2011 with a live date in April. Phase III organizations will kick-off in April. ● The need for a screener assessment tool for use with certain populations within the CSS sector has also been indentified. The InterRAI Screener tool has been selected and will be presented to the Ministry of Health for approval. Once the Screener has been approved, CSS CAP will work with interRAI to test the tool in the CSS sector.
<p>Shared Goldcare/RAI-CHA Database Deborah Compton, CHATS (dcompton@chats.on.ca)</p>	<ul style="list-style-type: none"> ● Goldcare RAI-CHA training has been conducted over the past few months to ensure organizations in phase 1 of the interRAI-CHA implementation project are ready to go live on Feb. 8th. ● Etobicoke Services for Seniors is gearing up to go live with Goldcare in February while North York Seniors Centre, Villa Colombo and Downsview are gearing up for a live date in April. ● The Database Management Committee has met a number of times over the past few months to discuss MIS coding within Goldcare and sharing of best practices and reports that will support organizations within the Goldcare Collaborative.
<p>Human Resources</p>	<p>Human Resource : Candace Thomson, North York Seniors Centre (cthompson@nyseniors.org)</p> <ul style="list-style-type: none"> ● “The HR Council continues to assist with the CLHIN shared services project. This project should be completed by March 31, 2011.” Committee continues to work on deliverables. Working on finding the most appropriate useage for Sharepoint Site; updating use of joint purchasing for Workopolis account; continued support of the Health and Safety Training through Georgian College; working with Shared Services Committee as formed through LHIN project funding; <p>PSW Recruitment Work Group: Danny Mui, Carefirst Seniors (danny.mui@carefirstseniors.com)</p> <ul style="list-style-type: none"> ● The group will host an Open House session in the morning of April 12, 2011 morning at Welcome Centre Richmond Hill located at 9325 Yonge Street ● The purposes of the event are two folds: <ul style="list-style-type: none"> ○ To communicate with PSW educational programs providers on the development of curriculum content and placement guidelines to meet hiring requirements from community sector employers in Central LHIN ○ To communicate with employment/settlement service providers on the employment opportunity for their clients of becoming a PSW here <p>Other service providers of the CSS sector are welcome to participate in this free event. Please contact Danny Mui for registration</p>

Other Updates

Door Way To Care (DWTC):

- The Central LHIN has provided direction to the Central CCAC to reactivate Doorways to Care. Thanks to CHATS and Downsview Services to Seniors which have agreed to undertake a project linking Doorways to Care with Home at Last for the period January to March 2011. Meetings have begun to discuss a sustainable Doorways to Care project focusing on hospital to community agencies referrals with a requirement of a March 31, 2011 deadline of a project charter to the Central LHIN.

Hospice Volunteer Program Development: *Juliet Irish, Doane House Hospice (jirish@doanehospice.org)*

- The project is on target and the content management system is now being built to accommodate the content that has been updated from the communication module, of HAO (Hospice Association of Ontario) accredited manual. The content management system template, built using Drupal technology, will be available for other agencies in the health and social service sector to populate with their own content. The instruction manuals and "lessons learned" will also be shared with other agencies wanting to use the wikis and blogs to collaboratively collect, edit and "publish" their sector-specific knowledge online.
- We will be rolling out this project out at a Symposium at George Brown College (GBC) on April 4th, 2011 and at the HAO conference April 11th/12th, 2011. If anyone is interested in attending please let me know.

Health Equity: *Carol Edward, CHATS (cedward@chats.on.ca)*

- The health equity scans were completed by CSS Agencies and common themes were identified and shared with CSS providers by the CLHIN. Agencies submitted health equity plans to the CLHIN in November 2010.

Compensation Equity: *Candace Thomson, North York Seniors Centre (cthomson@nyseniors.org)*

- No report.

CSS Network Contacts

- Please send your suggestion about the Network News to : Roohullah Shabon, CCSS Network Program Manager: rshabon@cssnetwork.ca