

Network News – February & March 2011

From the **Central Community Support Services Network**

Steering Committee Updates

At the last Network meeting, a new committee was established for common messaging and advocacy. The committee met and identified the scope of the work for this working group. It was determined that our work would best be described as "Sector Value Relationships", therefore that will be the group's name. Wyn Chivers and Loren Fried have agreed to be Co-Chairs for the group. Additional information will be provided in the next issue of Network News.

Performance Work Group

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Performance Work Group: Bill Krever, Better Living Health & Community Services (krever@betterlivinghealth.org)

The 2009/2010 workbook was presented at the last Network Meeting and a copy of the presentation is available on the sharepoint site. The committee will be meeting in April to discuss plans for doing a 2010/2011 workbook.

Three major programs were identified for further follow up;

- a. Assisted Living
- b. Homemaking
- c. Day Programs

Senior Service Delivery Guidelines

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Senior Service Delivery Guidelines Carolyn Acton, Circle of Care (cacton@circleofcare.com)

- All guidelines re-assessed, surveyed and updated. Meals Delivery guidelines assessed and improvement strategies recommended
- Supportive Housing Guidelines are currently on hold due to the new Ministry Assisted Living Services Policy that has just come out. Work group will be reviewing.
- Initiated knowledge exchange for Caregiver Education Program
- Presented on the Guidelines with survey results at CSS Network Meeting in January, with recommendations.
- Guidelines are available on CSSN Sharepoint for use.
- Workgroup Leads to meet in February and March to plan to roll out to the sector on the Guidelines and how to access and use them.
- Roll out Plan – Present at CSS Network (Complete), Submit Abstracts at conferences (OACCAC, OHCA, CHCA etc) to present, attend LHIN Board Meeting.
- Working Groups will continue to meet yearly to review and update the guidelines.
- Work groups asking for Agencies to be a part of these teams. Leads for Guidelines will remain the same.

	<ul style="list-style-type: none"> All CSS Agencies are encouraged to use the guidelines on CSSN Sharepoint and please educate your staff. We welcome feedback!
<p>InterRAI-CHA/CCIM Deborah Compton, CHAT (dcompton@chats.on.ca)</p>	<p>InterRAI-CHA/CCIM Deborah Compton, CHAT (dcompton@chats.on.ca)</p> <ul style="list-style-type: none"> Organizations in phase 1 of the RAI-CHA project are now using this tool to assess their clients. These early adopter organizations have also received care plan training through CCIM to be able to use the RAI-CHA assessment information to prepare individualized care plans for their clients. Funding letters by CCIM were also received in February by organizations in phase 1 and phase 2 Phase 2 organizations had their “kick-off” in February and phase 3 organizations will “kick-off” in April.
<p>Shared Goldcare/RAI-CHA Database Deborah Compton, CHATS (dcompton@chats.on.ca)</p>	<p>Database Management Committee Chair ; Deborah Compton, CHATS (dcompton@chats.on.ca)</p> <ul style="list-style-type: none"> Congratulations to Etobicoke Services for Seniors for going live with Goldcare in February Cara Chandler; the Client Database Manager for the “collaborative” group of organizations using Goldcare; has been busy supporting the following organizations to go live with Goldcare on April 1: Brain Injury Services Simcoe; Villa Colombo; North York Seniors Centre; Downsview Services to Seniors Three more organizations; Participation House, Access Apartments and C.H.I.R.S, have also signed the MOU to implement Goldcare and join the collaborative in 2011-2012 This has been an exciting process as organizations share best practices and establish consistent processes and practices through the Database Management Committee
<p>Human Resources</p>	<p>Human Resource : Candace Thomson, North York Seniors Centre (cthompson@nyseniors.org)</p> <ul style="list-style-type: none"> The HR Council continues to provide advice and guidance to the HR Back office project sponsored by the LHIN. The project will integrate four agencies with Ontario March of Dimes for payroll services using the Quadrant HR program.” Jason Lye from OMOD presented the project at the last CCSS Network Meeting <p>PSW Recruitment Work Group: Edith Lam, Carefirst Seniors (edith.lam@carefirstseniors.com)</p> <ul style="list-style-type: none"> PSW Collaborative Working Group is completing the initiative for 2010/11 by holding an Open House on April 12th to further develop relationships with employment services and educational institutions throughout the CLHIN to build PSW capacity.
<p>Other Updates</p>	<p>Doorways To Care (DWTC):</p> <ul style="list-style-type: none"> 2011/2012 the focus will be on hospital to community support agencies, targeting services to senior citizens Agreement regarding scope of project, process, outcome measurement and link to CCAC in place; development of MOU underway CHATS and Doorways to Care will link Doorways and Home at Last; will undertake hospital outreach and training, roster referrals, do necessary follow up and reporting Thanks for the excellent support! <p>Hospice Volunteer Program Development: Juliet Irish, Doane House Hospice</p>

(jirish@doanehospice.org)

- The Bridging the Gap Collaborative is pleased to announce the unveiling of their rich media prototype module for online training at a Symposium at George Brown College at 210 King Street East, Toronto Ontario on April 4, 2011 at 12 noon-2pm.
- Attendees from all walks of social services and health care will see a new collaborative way to provide online training, utilizing the best practice knowledge of the province's hospice community, with a format and template that can be used by all non-profits in volunteer, client and staff education.

Health Equity: Carol Edward, CHATS (cedward@chats.on.ca)

- Health equity progress reports were due to the Central LHIN on March 31, 2011. Agencies were asked if they were interested in sharing their plans with the CSSN Sharepoint site. The next Health Equity Report will be due September 30, 2011.
- The next CLHIN Health Equity Committee meeting will be held in either late April or early May.

CSS Network Contacts

- Please send your suggestion about the Network News to : Roohullah Shabon, CCSS Network Program Manager: rshabon@cssnetwork.ca