

Network News – June & July 2011

From the Central Community Support Services Network

Steering Committee Updates

Sector Value and Relationships(SVR): Michael Mathieson, Access Independent Living Services (michaelm@accessils.ca)

- The past 3 months have been very busy: our membership was reconstituted; its overall objective (to advocate on behalf of the sector) was redefined; and our first position paper for the sector was developed and implemented for use by members during the provincial election. The report identifies the fundamental role and impact the sector plays in the delivery of services to seniors, and includes a request for support in three specific areas. These have been "road tested" and we have received positive feedback from elected officials and candidates. Committee members include: Wyn Chivers and Loren Freid (co-chairs), Carolyn Acton, Michael Mathieson, and Roohullah Shabon. For a copy of the report please see: CSSN Sharepoint front page at: <https://www.cssnetwork.ca/default.aspx>

Senior Service Delivery Guidelines

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Senior Service Delivery Guidelines Carolyn Acton, Circle of Care (cacton@circleofcare.com)

- Over the spring and summer we have been working hard at getting the word out about the CSS Service Delivery Guidelines for Meals on Wheels, Transportation, Adult Day Programs, and Personal Support/ Homemaking. These Guidelines are complete and posted on Sharepoint for use in your organization. Working groups are up and running; working groups will continue to meet quarterly to ensure the documents stay current and updated. If you are interested in being a part of one of these working groups, please let me know and I will put you in contact with the appropriate lead. We welcome more members!
- We are very pleased to announce that we were accepted to present the Service Deliver Guidelines in a few conferences as well as have a poster presentation. We had a wonderful poster presentation at the OACCAC Conference and we (CSS Network) won for BEST poster presentation. Congratulations!! We will also be presenting at the Canadian Home Care conference, as well as the OCSA Conference in the fall.

InterRAI-CHA/CCIM

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InterRAI-CHA/CCIM Deborah Compton, CHATS (dcompton@chats.on.ca)

- Agencies within phase 1 & 2 are now live with RAI-CHA assessments in Central LHIN
- Agencies in phase 3 are in the implementation phase
- Workshops have been conducted throughout the summer to prepare organizations for the "Integrated Assessment Record" (IAR). The IAR is an application that allows assessment information to move with the client from one health service provider to

	<p>another.</p> <ul style="list-style-type: none"> IAR is scheduled to go live in Nov/Dec of this year.
<p>Shared Goldcare/RAI-CHA Database <i>Deborah Compton, CHATS</i> <i>(dcompton@chats.on.ca)</i></p>	<p>Shared Goldcare Deborah Compton, CHATS (dcompton@chats.on.ca)</p> <ul style="list-style-type: none"> This has been a busy summer with 13 agencies now live on Goldcare Three more agencies are now gearing up to implement Goldcare for this year A total of 16 agencies are now part of the Goldcare database collaborative The Shared Goldcare collaborative has been selected as a “quality showcase” at the OCSA conference in Oct. 2011
<p>Other Work Group Updates</p>	<p>Doorways To Care (DWTC): <i>Christel Galeas CHATS</i> (cgalea@chats.on.ca)</p> <p>PROJECT STATUS</p> <ul style="list-style-type: none"> 16 MOUs signed by participating community agencies Lead Partner Agencies – CHATS (North of Steeles) & DSS (South of Steeles) established Doorways to Care project officially launched on July 4th, 2011 with the roll-out to all Central LHIN hospitals to be completed by November 2011 Participating community agencies training completed July 2011 Marketing & Communication Plans developed and in progress Consistent increase in referrals over the summer and expected to climb with the Fall Operational, Marketing, and Communication Plans in place First quarter review in October with participating community agencies
<p>Update from Member Agencies</p>	<ul style="list-style-type: none"> Brian Jackson, Director, Community and Campus Services has just started with New Unionville Home Society. Brian has assumed many of the responsibilities formerly held by Joanne Scofield who left the organization last spring. Brian comes to the position from the Niagara region where he was involved in senior care for many years. His contact information is as follows: Brian Jackson, Director, Community and Campus Operations 4300 Highway 7, Unionville, ON, L3R 1L8 (905) 477 2839 extension 4235 bjackson@uhs.on.ca

CSS Network Contacts

Examples of update information and resources in CSSN Sharepoint:

- Network Sector Presentation:
https://www.cssnetwork.ca/leadership/CSS%20Network/Network_sector_presentation.ppt
- CLHIN Community Engagement Guideline and Toolkit
<https://www.cssnetwork.ca/leadership/CSS%20Network/LHIN%20Community%20Engagement%20Guidelines%20and%20Toolkit%20-%20February%202011%20-%20FINAL.pdf>
- CLHIN Back Office Integration Project
<https://www.cssnetwork.ca/leadership/CSS%20Network/Central%20LHIN%20Back%20Office%20Integration%20Project.ppt>
- Minutes of last CSSN Steering Committee:
<https://www.cssnetwork.ca/leadership/Steering%20Committee/Steering%20Committee%20Minutes%20-July%202011%20RS.doc>
- Please send your suggestions about the Network News to : Roohullah Shabon, CCSS Network Program Manager: rshabon@cssnetwork.ca