

Network News – January - March 2012

From the **Central Community Support Services Network**

Steering Committee Updates

Steering Committee: Michael Mathieson, Access Independent Living Services
(michaelm@accessils.ca)

The Steering Committee has met several times since our last edition of the Network News. The Steering Committee is:

- Continue to plan for the next step in our strategic planning process – current strategic plan expires in 2013.
- Preparing for and attending a meeting with senior representatives from the Central LHIN.
- Planning for our next Network meeting on April 19th.
- Working with the Central LHIN and Central CCAC regarding their initiatives (including the CCAC Enhanced role, quality initiatives, primary care, complex care group, etc.)
- Working with OCSA to have them present an update on the Drummond Report and the Call For Action Report

Sector Value and Relationships (SVR): Loren Freid, Alzheimer Society of York Region and Wyn Chivers, CHATS (lfreid@alzheimer-york.com and wchivers@chats.on.ca)

- SV&R has reviewed and updated the CSSN Status Report and will be discussing the Report with the Central LHIN in order to better understand their perspectives on our work. To clarify CSSN members' priorities for SV&R over the next year, Wyn Chivers and Loren Freid will be leading a discussion at the April Network meeting about priorities - what should our priorities be, why, how could they be addressed and when?

Sector Leadership Development: Joanne Wilson, PACE Independent Living

(jwilson@pace-il.ca)

- No new update

Senior Service Delivery Guidelines Carolyn Acton, Circle of Care (cacton@circleofcare.com)

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- All Senior Delivery Guidelines continue to be maintained by each working group. Assisted Living remains on hold.
- Please go to "SharePoint" and find the Senior Service Delivery Guidelines for Meals on Wheels, Transportation, Adult Day Programs, and Personal Support and Homemaking. We encourage you to bring these into your organizations and train staff to work with these guidelines.
- We welcome new people on the workgroups and would be happy to always receive input and suggestions.

<p>InterRAI-CHA/CCIM <i>Deborah Compton,</i> CHAT <i>(dcompton@chats.on.ca)</i></p>	<p>InterRAI-CHA/CCIM Deborah Compton, CHATS (dcompton@chats.on.ca)</p> <ul style="list-style-type: none"> With all agencies scheduled to go live with RAI-CHA complete, the focus has been on the IAR (Integrated Assessment Record). Many agencies have already signed the Data Sharing Agreement and are sharing assessments electronically. This project will continue to be supported by CCIM as the remaining agencies work towards completion of this project.
<p>Shared Goldcare/RAI-CHA Database <i>Deborah Compton, CHATS</i> <i>(dcompton@chats.on.ca)</i></p>	<p>Shared Goldcare Deborah Compton, CHATS (dcompton@chats.on.ca)</p> <ul style="list-style-type: none"> Most agencies in the Goldcare collaborative have fully implemented the shared client database. The Database Management Committee will be focusing on automating the reporting of the new MIS coding requirements for next year and sharing reports and best practices.
<p>Other Work Group Updates</p>	<p>Doorways To Care (DWTC): <i>Christel Galeas CHATS (cgalea@chats.on.ca)</i></p> <ul style="list-style-type: none"> The Doorways to Care (DWTC) Phase 3 pilot was implemented on July 2, 2011, as a collaborative initiative between the Central CCAC, two Lead Partner Agencies (CHATS and Downsview Services for Seniors) and 14 community support agencies within the Central LHIN. Phase 3 was designed to optimize the flow of clients from Central LHIN hospitals to community support agencies. The Phase 3 pilot is approaching the end of its third quarter. Benefits of the DWTC Phase 3 pilot include: <ul style="list-style-type: none"> A common model and process used by all DWTC community support agencies that allows for accurate and effective referrals to community support agencies within the Central LHIN An improved performance management framework that allows for better reporting, sharing and analysis of data Increased and enhanced marketing activities targeted to Central LHIN hospitals <p>A report is being prepared for those participating in the project as well as for the Central LHIN.</p> <p>PSW Collaborative Work Group: Janet Williams, CHATS jwilliams@chats.on.ca</p> <ul style="list-style-type: none"> Provided input to CSS Steering Committee on the need to address PSW compensation inequity and potential impact on our sector of labour shortages Developed a PSW value statement to be used in communications to support PSW capacity building Reviewed key survey results and initiatives related to PSWs: CRNCC/PSNO Survey; PSW Registry; Supporting a Vibrant PSW Workforce: PSNO Budget Submission. Follow-up actions added to committee work plan. Developed PSW Collaborative Terms of Reference. Submitted for posting on Share Point. <p>Hospice Volunteer Online Training Program Development: Juliet Irish, Doane House Hospice jirish@doanehospice.org</p> <ul style="list-style-type: none"> Phase 1 Module template completed. View module at: http://calvintennant.ca/bridgethegap.ca/books/hospice-training-manual/communication-skills NB**Use Google Chrome browser to see full functionality (downloadable free at:

	<p>https://www.google.com/chrome/?brand=CHMA&utm_campaign=en&utm_source=en-ha-ca-bk&utm_medium=ha).</p> <ul style="list-style-type: none"> Funding for Phase 2 requested to complete the remaining nine modules, add a social networking platform for sector communication and sharing and to integrate the Phase 1 collaborative workspace and student-built content management system with an open source learning management system <p>Health Equity: Carol Edward, CHATS (cedward@chats.on.ca)</p> <ul style="list-style-type: none"> No new update
<p>Update from Member Agencies</p>	<ul style="list-style-type: none"> Circle of Care is On The Move! August 2012, Circle of Care will be located in their new office space at 4211 Yonge Street (just north of York Mills). We will also be expanding our ADP at Dufferin and Lawrence to a larger space. Our capacity to deliver quality client service will increase by 75 percent.
<p>CSS Network Contacts</p>	<p>For more update information and resources please refer to CSSN Sharepoint:</p> <ul style="list-style-type: none"> Some recent documents uploaded to the CSSN Sharepoint: <ul style="list-style-type: none"> - CSSN 2010/2011 Status Report: <ul style="list-style-type: none"> - https://www.cssnetwork.ca/Shared%20Documents/CSSN%202010-11%20Status%20Report%20Final%20%20Feb%202012%20RS.pdf - CCAC Expanded Role–ADP & SH/AL <ul style="list-style-type: none"> - https://www.cssnetwork.ca/Shared%20Documents/Expanded%20Role%20CCAC%20-%20CSSN%2019%20march%202012%20RS.pdf Please send your suggestions about the Network News to : Roohullah Shabon, CCSS Network Program Manager: rshabon@cssnetwork.ca